

Plumbers and Pipefitters Local # 189 Fund Administration Office

Health Plan Contact Information – “Cheat Sheet”

Below is the contact information related to receiving services or coverage for you or your eligible dependent(s) – Building Trades members. Find in-network providers by contacting the groups below.

Actives & Non-Medicare Retirees - Cards provided to all enrolled members & dependents	
Aetna (Medical) Active Group Number: 0247138 833-821-0842, M-F, 8 AM – 9 PM ET Aetna.com Claims Mailing Address: PO BOX 981106, El Paso, TX 79998-1106 Use your smart phone or computer to see the doctor@ https://aet.na/virtual 24-hour Nurse Line - 800-556-1555	Express Scripts (Prescription Drug) Active Group Number: YJKA 800-467-2006 Express-Scripts.com
HRA: WEX Health -Two cards per household. Reimbursement account for all eligible healthcare expenses not paid elsewhere.	
<u>Filing a HRA claim</u> - Multiple filing options • Mail – PO Box 2926, Fargo, ND 58108-2926 • Fax – 866-451-3245 • Email – forms@discoverybenefits.com • Online - https://www.wexinc.com/login/ • App – Wex Benefits – free download from App Store or Google Play	<u>Benefits Participant Services from WEX</u> - M-F, 7 AM – 10 PM ET • Toll-Free - 866-451-3399 • Email - customerservice@wexhealth.com
Additional Coverage for All Enrolled Members & Dependents – No Cards Required with group numbers & SSN - Dental, Vision and EAP services	
Employee Assistance Plan (EAP): Up to three free virtual counseling sessions 24/7 Hartford-Ability Assist (Guidance Resources) 800-964-3577 Guidanceresources.com (Web ID# HLF902, Company Name-ABILI)	
Dental – eff 10/1/25 Aetna PPO Group Number: 0247138 833-821-0842 Aetna.com Claims Mailing Address: PO BOX 981106, El Paso, TX 79998-1106	Vision – eff 10/1/25 Group Vision Service (GVS) through EyeMed network Group Number: 1061928 866-265-4626 www.gvsmd.com
Retirees on Medicare - Cards provided to all enrolled members & dependents	
Anthem (Medical & Prescription Drug): Group Number: OH040GRS Anthem Blue Cross and Blue Shield, P.O. Box 173605, Denver, CO 80217-3605 833-848-8730, M-F, 8 AM – 8 PM ET Anthem.com	

Fund Administration Office:

PP Local 189 Fund Administration Office | 1230 Kinnear Road | Columbus, Ohio 43212

Phone 614-486-5203 | Fax 614-486-1422 | Email - planadmin@pp189benefits.org