**Plumbers and Pipefitters Local # 189
Fund Administration Office**

**Plan Contact Information – “Cheat Sheet”**

Below is the contact information related to receiving medical or prescription drug services or coverage for you or your eligible dependent(s). You may obtain provider directory information by calling the Plan’s member services phone numbers, or by through their websites.

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| **Medical**: Anthem - Cards provided to all eligible, enrolled members |
| **Actives** (Non-Medicare)  | **Medicare** |
| Anthem Blue Access PPO Plan P.O. Box 105187 Atlanta, GA 30348-5187 | Aetna (PPO Ohio and ESA) P.O. Box 981106El Paso, TX 79998-1106 |
|  (833) 592-9954 |  (888) 267-2637 |
| [anthem.com](http://www.anthem.com/) | [Aetna.com](http://www.anthem.com/)PPO Ohio/ Kentucky Group Number: AE467194ESA- Outside of OH/KY Group Number:AE467185 |
| Active Group Number: W43277M001Use your smart phone or computer to see the doctor@ livehealthonline.com |  |
| **Prescription Drug:** Express Scripts - Card provided for adult members with all eligible, enrolled members listed |
| **Actives** (Non-Medicare)  | **Medicare Aetna** |
| (800) 467-2006 | (888) 267-2637 |
| [Express-Scripts.com](http://www.express-scripts.com) | [Express-Scripts.com](http://www.express-scripts.com) |
| Active Group Number: YJKA |  |
| **HRA: WEX Health** -Two cards per household. Reimbursement account for all eligible healthcare expenses not paid elsewhere. Same claims process and contact information for actives and retirees.  |
| **Filing a HRA claim-** Multiple ways to file – all with WEX* + Mail – PO Box 2926, Fargo, ND 58108-2926
	+ Fax – 866-451-3245
	+ Email – forms@discoverybenefits.com
	+ Online - <https://www.wexinc.com/login/>
	+ App – Wex Benefits – free download from App Store or Google Play

**Benefits Participant Services from WEX -** 6:00 a.m. to 9:00 p.m. CST M-F* [Live Chat](https://api.benefitsservice.com/Authentication/CiscoChat.aspx) -https://api.benefitsservice.com/Authentication/CiscoChat.aspx
* Toll-Free: 866-451-3399
* Email customerservice@wexhealth.com
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**Fund Administration Office**:

PP Local 189 Fund Administration Office  1230 Kinnear Road  Columbus, Ohio 43212

Phone (614) 486-5203  Fax (614) 486-1422  Email planadmin@pp189benefits.org